

# Door hardware warranties

## Residential

Product type	Series	Warranty period		
		Mechanical	Electronic	Finish
Entrance handles	Schlage 316 marine grade stainless steel, Trilock	10 years		**
Door furniture	Schlage Verta™ Series	10 years		**
	Schlage Form, Medio, Medio Plus, Valor, Moda, Element, Fortune, Classic, Aurora	10 years		**
	Schlage Regent Series - Entrance sets, knobs, levers, and deadbolts	25 years		**
	Schlage F Series - Entrance sets, knobs, and levers	Lifetime		PB/SNP Lifetime AB/MB/SCP 10 years
	Schlage B Series - Deadbolts			
Locks & cylinders	Schlage Mortice locks	10 years		**
	Schlage Euro profile cylinder			
	Schlage sliding door locks			
Electronic locks	Schlage Encode™	Limited Lifetime*	3 years	Limited Lifetime*
	Schlage Ascent, Artus, Resolute	2 years	2 years	**
	Schlage Horizon	2 years	2 years	**
	Schlage FE and BE Series Electronic Keypad lock	Lifetime	3 years	Lifetime
Schlage general hardware	Ancillary hardware, cavity sliding hardware, door stops, hinges, architectural hinges, escutcheons, entrance turns, flush pulls, Schlage deadbolts, window fasteners, flush bolts, restrictor stays	10 years		**
Door controls	Briton 200 Series	5 years		**
	Briton 1120, 1130 Series	10 years		**

\* Subject to the terms and conditions of the warranty, on selected Electronic Locks, Schlage extends a lifetime limited mechanical and finish warranty and a three-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed.

\*\*Refer to [allegion.co.nz](http://allegion.co.nz) for specific warranty details and limitations, [allegion.co.nz/finisheswarranty](http://allegion.co.nz/finisheswarranty) for our warranty finishes, or contact our Allegion Customer Service team on 0800 477 869.

# Warranty terms and conditions

Allegion ("Company" or "Seller") warrants its products to be free from defects in material and workmanship for the periods stated from the date of purchase. The Company will, at its option, repair or replace any products which in the opinion of the Company are found to be defective, provided said products are returned to Allegion, freight prepaid. The Company reserves the right to inspect the installation of defective products before any removal and return of any such products.

This warranty excludes deterioration of decorative finishes, unless those finishes are specifically listed in the product warranty.

Additional exclusions or conditions applicable to the warranty are as follows:

1. The warranty shall not cover any defect or damage which may be caused or partly caused by or arise through
  - (a) failure on the part of the Buyer to properly install or maintain any Goods; or
  - (b) failure on the part of the Buyer to follow any instructions or guidelines provided by the Seller; or
  - (c) any use of any Goods otherwise than for any application specified on a quote or order form accepted by Seller; or
  - (d) the continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
  - (e) fair wear and tear or any accident or act of God.
2. The warranty shall cease and the Seller shall thereafter in no circumstances be liable under the terms of the warranty if the Goods are repaired, altered or overhauled without the Seller's consent.
3. In respect of all claims the Seller shall not be liable to compensate the Buyer for any delay in either replacing or repairing the Goods or in properly assessing the Buyer's claim.

For Goods not manufactured by the Seller, the warranty shall be the current warranty provided by the manufacturer of Goods, if any, and to the extent that such warranty can be transferred by Seller to Buyer.

No other warranties, express or implied, are made with respect to the products or services including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not exclude, restrict or modify any statutory rights.

Allegion shall in no event be liable for any incidental or consequential damages for breach of any warranty.

## New Zealand

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